

NASA COAT SA de CV guarantees to the consumer and to the original owner that its products will not fail for the period reported on each of its labels starting from the date of its shipment from NASA COAT SA de CV factory from the exposure of normal atmospheric conditions.

This guarantee is applied only and exclusively to manufacturing defects of products sold and produced by NASA COAT SA de CV.

This guarantee DOES NOT APPLY to the labor application of the product. This guarantee DOES NOT APPLY to NASA COAT SA de CV products on surfaces exposed at any moment to corrosive atmospheric conditions or aggressive including but not limited to:

1. Areas subject to the exposure or spill of corrosive chemicals, vapors, ashes, cement dust or physical damage due to plants or live stock, unless authorized by a legal document by NASA COAT SA de CV.
2. Natural disasters, including but not limited to mud slides, flooding, rays, hurricanes, hail, wind storms, earthquakes, tornados, gales, cyclones or any other phenomenon of natural elements.
3. Damage to the system, structure, property or to the contents caused by fire, settlement, movement, distortion, bending, expansion and/or contraction, rupture or any other movement caused in the system's substratum.

THE GUARANTEE IS NOT APPLICABLE IN CASE OF:

- A. Mechanical damage, chemical or other to the product during shipment, storage, application or after this.
- B. Lack of an existent free and open drainage system in the roof for the water, channels, gutters, water flow systems, drainage systems, (including internal condensation) on all the surface of the material.
- C. Lack of cleanliness before applying the material. The surface must be clean, dry and solid.
- D. Damage caused to the finished waterproof system due to improper procedures of cleanliness or carving.
- E. Not respecting the specifications for the repair of joints, cracks and penetrations, according to the application manual of NASA Coat products.
- F. Construction or erection of any type of additional installations over or through the elastomeric membrane of the system.

G. Failure in the product application according to the specifications of NASA Coat SA de CV by a certified labor contractor which includes but not limited to, the requirement that the material be applied as a sheet of continuous coat of sealer.

H. Application of NASA COAT SA de CV products over products of other companies and/or brands.

This guarantee is exclusive and instead of any other one, expressed or implicit, including, but not limited to, any guarantee implicit to mercantile and/or commercial or an adjustment for a particular purpose.

This guarantee is applicable only to the materials that remain in its place at the original construction site and have been stored and applied according to the specification stated by NASA Coat SA de CV.

This guarantee extends exclusively to the original buyer and to the original owner of the structure over which the material is/was applied and is not transferable or assignable.

In case of material failure, according to the present guarantee, within the period of guarantee indicated on the container of the product, from the date of shipment from the factory of NASA Coat SA de CV, must be notified by letter within a period of thirty (30) days from the date the failure was detected, providing a detailed identification of the material involved in the complaint, including the application date, invoice number and date of shipment.

No corrective action should be taken into hands without providing to NASA COAT SA de CV a reasonable opportunity to examine the failure and approve a corrective action method to be utilized. Not providing such notification or not complying with above mentioned will cancel with guarantee.

The exclusive right of the owner or buyer against NASA COAT SA de CV and the sole obligation of NASA COAT SA de CV, for any and all complaints, either by breach of contract, guarantee, offense or insult (including negligence), or any other cause, should be limited to the reimbursement of the purchase price of the material or to the L.A.B supply from the NASA COAT SA de CV factory for the replacement of the portion of the material that is damaged, according to what NASA COAT SA de CV decides.

In no situation will NASA COAT SA de CV be responsible for the labor cost for the replacement of any defective and/or faulty material, nor will it take any responsibility for the incidental damages or consequent to those.

PRODUCT PURCHASED _____ QUANTITY PURCHASED _____

BUYER (LABOR CONTRACTOR IF APPLICABLE) _____

ADDRESS _____

OWNER _____

ADDRESS _____

SIZE AND DESCRIPTION OF THE SURFACE _____

INVOICE NUMBER _____ SHIPPING DATE _____

LABOR CONTRACTOR, NAME AND SIGNATURE _____ DATE _____

OWNER, NAME AND SIGNATURE _____ DATE _____

ORIGINAL FOR OWNER 1st COPY FOR NASA COAT SA de CV 2nd COPY FOR LABOR CONTRACTOR